

# Rafael Escamilla

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## Academic Employment

2023-current      **Assistant Professor**  
Arizona State University, USA  
Department of Supply Chain Management, W.P. Carey School of Business

## Education

2018-2023      **Ph.D., Supply Chain Management, with honors (Cum Laude)**

Jointly awarded by:

- CentER Graduate School for Economics and Business, Tilburg University, Netherlands
- Kuehne Logistics University, Germany

Dissertation title: Managing the nanostore supply chain: Base-of-the-pyramid retail in emerging markets

Research Stay at the Wharton School's Operations, Information and Decisions Department (2022)

2013-2016      **Master of Science, Industrial Systems Engineering**  
Université de Technologie de Troyes, France

2011-2016      **Bachelor of Engineering, Industrial Engineering, with honors**  
Tecnológico de Monterrey, Mexico

## Research Interests

I investigate the operations of retail supply chains in emerging markets through field experiments and econometric techniques. I am specifically interested in developing and testing theories to explain the drivers of supply chain decision making by economic agents.

## Publications

- Abdulla, H., Escamilla, R. & Oliva, R. **Registered Reports Review for Field Experiments**, (<https://doi.org/10.1002/joom.1336>. *Journal of Operations Management*,) 70(7), 1042-1047.
- Villa, S., Escamilla, R. & Fransoo, J. C. (2024). **Supplying Cash-Constrained Retailers: Understanding Shopkeeper Behavior at the Bottom of the Pyramid**,

(<https://doi.org/10.1287/msom.2022.0362>. *Manufacturing & Service Operations Management*,) 26(6), 2030-2049.

- **Escamilla, R., Fransoo, J. C. & Mogollon, M. (2024). Trade Credits and Visit Frequency: The Role of Order Financing on Logistics Efficiency in the Nanostore Setting**, (<https://doi.org/10.1002/joom.1323>. *Journal of Operations Management*,) 70(5), 733-755.
- **Escamilla, R., Brosi, P., Fransoo, J. C., Mora-Quiñones, C. A. & Mejia-Argueta, C. (2024). Tax Privacy Concerns Hamper Digitization of the Nanostore Channel**, (<https://doi.org/10.1111/dec.12643>. *Decision Sciences*).
- **Fransoo, J. C., Escamilla, R. & Ge, J. (2024). Nanoretail Operations in Developing Markets**, (<https://doi.org/10.1287/educ.2024.0270>. *INFORMS TutORials in Operations Research*,) 275-297.
- **Mora-Quiñones, C. A., Fransoo, J. C., Velázquez-Martínez, J. C., Cárdenas-Barrón, L. E., & Escamilla, R. (2024). Assessing the impact of loading-unloading zones in emerging markets: Evidence from Mexico**, (<https://doi.org/10.1016/j.trd.2024.104486>. *Transportation Research Part D: Transport and Environment*,) 137, 104486.
- **Escamilla, R., Fransoo, J. C. & Tang, C. S. (2021). Improving agility, adaptability, alignment, accessibility, and affordability in nanostore supply chains**, (<https://doi.org/10.1111/poms.13309>. *Production and Operations Management*,) 30(3), 676-688.

Third most downloaded POM paper in 2021 and most downloaded POM paper published in 2021

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## Working Papers

- **Escamilla, R., Fransoo, J. C. & Gallino, S. Order-Based Trade Credit and Operational Performance in the Nanostore Retail Channel**, (*major revision* following first-round review in *Manufacturing & Service Operations Management*).
- **Escamilla, R., Rooderkerk, R. & Fransoo, J. C. Enhancing Competitiveness of the Nanostore Retail Channel by Providing Value-Added Digital Services**, (*in preparation for submission* to *Manufacturing & Service Operations Management*).

## Honors and Distinctions

- *First place*, 2025 Royal Holland Society of Sciences and Humanities Social Sciences Dissertation Award
- *Honorable Mention*, 2025 Journal of Operations Management's Jack Meredith Best Paper Award
- *First place*, 2023-2024 Tilburg University Dissertation Award
- *Runner up*, 2024 INFORMS TIMES Best Dissertation Award
- *First place*, 2024 EWG Retail Operations of the Association of European Operational Research Societies Doctoral Dissertation Award
- *First place*, 2024 Kuehne Logistics University Best Dissertation Award
- *First place*, 2022 INFORMS Behavioral Operations Management Working Paper Competition

## Invited Seminars

- Tilburg University, Department of Information Systems and Operations Management, Tilburg, Netherlands
- University of Porto, Engineering Faculty
- Nanyang Technological University, Operations Management Division
- Arizona State University, Supply Chain Management Department
- Georgia Institute of Technology, Operations Management Area
- University of Wisconsin-Madison, Department of Operations and Information Management
- Nova School of Business and Economics, Department of Operations, Information and Technology
- European Technology and Operations Management Network (online)
- Ohio State University, Operations and Business Analytics Department
- IESE Business School, University of Navarra, Operations, Information and Technology Department
- Rotterdam School of Management, Erasmus University, Technology and Operations Management Department
- University of Groningen, Department of Operations
- IE Business School, Department of Operations & Technology (online PhD Seminar)
- MIT, Center for Transportation and Logistics
- Wharton School, University of Pennsylvania, Operations, Information and Decisions Department (PhD Seminar)
- Tilburg University, Department of Management
- Tilburg University, Graduate Students Society
- KLU (online)

## Service

- Track Chair for the Pedagogical Track at *Decision Science Institute's* 2026 Annual Conference
- Initiative Editor for *Journal of Operations Management's* Registered Reports Review process
- Editorial Review Board Member for *Decision Sciences*
- *Ad hoc* Reviewer for *Management Science*, *Manufacturing & Service Operations Management* and *Production and Operations Management*
- Reviewer for 2025 *INFORMS TIMES* Best Dissertation Award
- Reviewer for 2024 and 2025 *Decision Sciences Institute's* Doctoral Best Student Paper Award Showcase

- Committee Member for 2024 and 2025 *INFORMS* Webinar on Contemporary Operations Management in Developing Economies
- Track Chair, Empirical Research in Operations Management, 2025 POMS Annual Conference
- Committee member for the 2024 *INFORMS* Behavioral Operations Management Section Best Working Paper Competition
- Chair for the 2023 *INFORMS* Behavioral Operations Management Section Best Working Paper Competition
- Reviewer for the 2022 *INFORMS* Behavioral Operations Management Section Best Working Paper Competition
- Member of admissions committee at MIT GCLOG Executive program in SCM (2021-2023)
- Member of committee to select Best SCM Master Thesis at Tilburg University (2021)
- Member of the Academic Senate at KLU (2020)
- Deputy PhD Speaker at KLU (2018-2019)

## Conference Presentations

- Balvers, S., Escamilla, R. & Villa, S. **Order Timing Under Cash Constraints in the Nanostore Setting**  
*POMS*, 2025, Atlanta, USA  
*Behavioral Operations Conference*, 2025, Hamburg, Germany
- Castro, F., Escamilla, R., Rajagopalan, S. & Velazquez-Martinez **Omnichannel ordering in the nanostore retail channel: A field experiment** (design stage)  
*POMS*, 2025, Atlanta, USA
- Escamilla, R., Fransoo, J. C. & Mogollon, M. **Trade Credits and Visit Frequency: The Role of Order Financing on Logistics Efficiency in the Nanostore Setting**  
*DSI*, 2024, Phoenix, USA  
*INFORMS*, 2024, Seattle, USA  
*EWG Retail Operations*, 2024, Vienna, Austria  
*POMS*, 2024, Minneapolis, USA
- Escamilla, R., Fransoo, J. C. & Roederkerk, R. **Enhancing Competitiveness of the Nanostore Retail Channel by Providing Value-Added Digital Services**  
*DSI*, 2024, Phoenix, USA  
*INFORMS*, 2023, Phoenix, United States  
*POMS*, 2023, Orlando, United States
- Villa, S., Escamilla, R. & Fransoo, J. C. **Supplying Cash-Constrained Retailers: Understanding Shopkeeper Behavior at the Bottom of the Pyramid,**  
*POMS*, 2023, Orlando, United States  
*INFORMS, BOM Best Working Paper Competition*, 2022, Indianapolis, United States  
*MSOM Conference*, 2022, Munich, Germany

- **Escamilla, R., Fransoo, J. C. & Gallino, S. Order-Based Trade Credit and Operational Performance in the Nanostore Retail Channel**

*POMS*, 2023, Orlando, United States

*INFORMS*, 2022, Indianapolis, United States

*EWG Retail Operations*, 2022, Istanbul, Turkey

*MSOM Conference*, 2022, Munich, Germany

*Beta Symposium*, 2022, Soesterberg, Netherlands

- **Escamilla, R., Fransoo, J. C. & Tang, C. S. Improving agility, adaptability, alignment, accessibility, and affordability in nanostore supply chains**

*POMS Conference*, 2021, Online

- **Escamilla, R., Brosi, P., Fransoo, J. C., Mora-Quñones, C. A. & Mejia-Argueta, C. Tax Privacy Concerns Hamper Digitization of the Nanostore Channel**

*POMS Conference*, 2021, Online

*INFORMS Conference*, 2020, Online

## Teaching Experience

|      |  |
|------|--|
| 2026 | <b>Quantitative Risk Management</b>                |
|      | Full MSBA and DBA course (both online and offline) |
|      | Arizona State University                           |
| 2025 | <b>Quantitative Risk Management</b>                |
|      | Full MSBA and DBA course (both online and offline) |
|      | Arizona State University                           |
| 2024 | <b>Quantitative Risk Management</b>                |
|      | Full MSBA course (both online and offline)         |
|      | Arizona State University                           |
| 2023 | <b>Logistics in the Supply Chain</b>               |
|      | Full Online MBA course                             |
|      | Arizona State University                           |
| 2023 | <b>Causal Inference in Supply Chain Management</b> |
|      | Lecture with three sessions and final project      |
|      | MIT  |
| 2022 | <b>Supply Chain Strategy</b>                       |
|      | Lecture with two sessions and final project        |
|      | Tilburg University                                 |
| 2022 | <b>Causal Inference in Supply Chain Management</b> |
|      | Lecture with three sessions and final project      |
|      | MIT  |
| 2022 | <b>Research Methods</b>                            |

|      |  |
|------|--|
|      | Online videos series   |
|      | Tilburg University   |
| 2022 | <b>Project Management</b>                                      |
|      | Lecture with one session, tutorials and term papers            |
|      | Tilburg University   |
| 2022 | <b>Supply Chain Management in the Nanostore Retail Channel</b> |
|      | Lecture with one session                                       |
|      | MIT  |
| 2021 | <b>Causal Inference in Supply Chain Management</b>             |
|      | Lecture with three sessions and final project                  |
|      | MIT  |
| 2021 | <b>Project Management</b>                                      |
|      | Tutorials and term papers                                      |
|      | Tilburg University   |
| 2020 | <b>Nanoretailing: Concepts, Theories and Best Practices</b>    |
|      | Online videos  |
|      | MIT  |
| 2020 | <b>Data Science Tutorial</b>                                   |
|      | Tutorials  |
|      | KLU  |
| 2018 | <b>Optimization Models</b>                                     |
|      | Joint teaching of 10 lectures and tutorials                    |
|      | Tecnológico de Monterrey                                       |

## Supervision

|      |   |
|------|---|
| 2022 | <b>Master Thesis Advisor</b>            |
|      | 8 Theses                                |
|      | Tilburg University                      |
| 2022 | <b>Capstone Project Co-Advisor</b>      |
|      | 1 Capstone Project                      |
|      | MIT GCLOG Executive program in SCM, MIT |
| 2021 | <b>Master Thesis Co-Advisor</b>         |
|      | 1 Thesis                                |
|      | MIT SCM                                 |
| 2021 | <b>Master Thesis Advisor</b>            |
|      | 5 Theses                                |
|      | Tilburg University                      |
| 2021 | <b>Bachelor Thesis Advisor</b>          |

|      |                                 |
|------|---------------------------------|
|      | 10 Theses                       |
|      | Tilburg University              |
| 2020 | <b>Master Thesis Co-Advisor</b> |
|      | 1 Thesis                        |
|      | KLU                             |
| 2019 | <b>Master Thesis Co-Advisor</b> |
|      | 1 Thesis                        |
|      | KLU                             |

## Language Skills

|                |                 |
|----------------|-----------------|
| <b>Spanish</b> | Native Language |
| <b>English</b> | Proficient      |
| <b>French</b>  | Advanced        |

## Professional Experience

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|-----------|--|
| 2018      | <b>Project Manager</b>                   |
|           | NADRO Pharmaceutical Distributor, Mexico |
| 2015-2018 | <b>Research and Innovation Manager</b>   |
|           | Shopology, Mexico                        |

## Additional Experience

- Co-host of the Emerging Market Retail Podcast (2021-current)
- Development of primary data collection app for MIT's Sustainable Supply Chain Lab (2018)
- Development of the web information system CartoKm2 for MIT's Megacity Logistics Lab (2015)